

**BIL. SEBUTHARGA/QUOTATION REF: UBD/Q/281/2022 - [G]
(ICTC)**

**TITLE : IMMEDIATE LIFERAY MAINTENANCE FOR MYUBD PORTAL FOR UNIVERSITI
BRUNEI DARUSSALAM**

No.	Quantity	SPECIFICATIONS
1	option 1	1 yr Liferay Maintenance for Myubd portal including: <ul style="list-style-type: none">- the routine tasks to include backup, check hard disk capacity, purging, and server health check;- Database,files and documents cleanup (including avoid duplicate files);- upon receipt of a notification from the ICTC Portal Administrator that the existing Liferay Portal and related enhancement and services are faulty or inoperative, the inspection and testing of the liferay and the diagnosing of any faults or defects therein by the Contractor (by attendance on site or remotely); and- The carrying out by the Contractor of such repairs of the Liferay Portal, as the Contractor may determine necessary to remedy the said fault(s) or defect(s).- The Contractor shall appoint a suitably skilled staff representative to be responsible for all the overall management of the Maintenance Services and the keeping of the system in good working order in accordance with the terms of the agreement.- The Contractor shall ensure that their service support team are capable of providing diagnostic and service support.
	option 2	3 yrs Liferay Maintenance for Myubd portal including: <ul style="list-style-type: none">- Same as above