Summary Specification	
BIL. SEBUTHARGA/QUOTATION REF.:	**UBD/Q/251/2024 (ICTC) - [G]**
TARIKH DIIKLANKAN :	10 Disember 2024 [Selasa]
TARIKH TUTUP :	24 Disember 2024 [Selasa] JAM: 2 Petang
DOCUMENT FEE :	B$ 10.00

IMPORTANT

The Official PDF quotation/tender form will be send via email once UBD Official receipt issued and send to vendors/supplier for confirmation of payment received.

Mode of Payments > REFER IN UBD WEBSITE

Please take note that the document fee for each of the New and Extended quotations will be BND 10.00 each

Important Note: Please ensure that you provide the correct details when making the payment.

Please email proof of the above payment to helpdesk.epay@ubd.edu.bn. , finance@ubd.edu.bn,eprocurement.support@ubd.edu.bn.

TITLE :	**"ANNUAL SUPPORT FOR BACKUP APPLIANCE FOR ICTC, UNIVERSITI BRUNEI DARUSSALAM"**	

No.	Quantity	Descriptions
1	1 unit	1Y Gold Sup - SSG400/AC with 8x1G Copper Part # W1-SSG-HW-400-AC Coverage period: 28-Feb-2025 to 27-Feb-2026
2	1 unit	1Y Gold Sup - Additional Power supply and SSD for AC Server Part # W1-SSG-HW-400-AC-REDUNDANCY Coverage period: 28-Feb-2025 to 27-Feb-2026
3	1 unit	Gold Support for SSG400-FC-2G Part # W1-SSG400-FC-2G Coverage period: 28-Feb-2025 to 27-Feb-2026
4	1 unit	1Y Gold Sup - 8 ports 1GE Copper Kit Bypass KIT for ACG-500 Part # W1-BYPS-EXT-8PCOP-A-NT-KIT Coverage period: 28-Feb-2025 to 27-Feb-2026
5	1 unit	Scope of works for local maintenance and support services, one (1) year a. Vendor must ensure minimum downtime during the configuration. b.Troubleshoot & resolve any SSG400 related issue reported by UBD. c. Min. two local experienced technical engineers who able to resolve immediate SSG400 & ACG-500 issue & attend onsite if necessary d. 24x7 local support with 1 hour response time e. Perform quarterly preventive maintenance services, including configuration fine tuning, health check, logs review, firmware & signatures update, OS patches, configuration backup, etc f. Responsible for hardware RMA & restore configuration upon the return of hardware RMA.

No.	Quantity	Descriptions
		TITLE :	**"ANNUAL SUPPORT FOR BACKUP APPLIANCE FOR ICTC, UNIVERSITI BRUNEI DARUSSALAM"**
6	1 unit	One-time operation system migration from CentOS 7.x to Oracle Linux latest stable version for both Allot SSG400 appliance and NetXplorer VM. 1. Conduct requirement study to ensure the pre-requisitions are met and upgrade can be done smoothly. 2. To perform migration during off-peak hours following UBD ICTC instruction. 3. To conduct UAT upon migration to ensure the OS is migrated successfully & correctly, and verify that Allot software is working fine as before. 4. Project closure review. 5. To be conducted by Allot Certified Technical Engineer (ACTE), please attach relevant certificate. Remark: Full existing OS backup to be provided by UBD.
		WARRANTY • Warranty duration must be at least one year (twelve months)