

Summary Specification	
BIL. SEBUTHARGA/QUOTATION REF.:	UBD/Q/234/2025 (ICTC) - [G]
TARIKH DIKLANKAN :	16 Disember 2025 [Selasa]
TARIKH TUTUP :	30 Disember 2025 [Selasa] JAM: 2 Petang
DOCUMENT FEE : B\$ 10.00	

IMPORTANT

The Official PDF quotation/tender form will be send via email once UBD Official receipt issued and send to vendors/supplier for confirmation of payment received.

Please take note that the document fee for each of the New and Extended quotations will be BND 10.00 each

a) Quotations or tenders under Universiti Brunei Darussalam (Kerajaan) can be identified by the letter [G] at the end of the quotation/tender reference number.

Example: UBD/Q/123/2023 – [G]

b) Quotations or tenders under Universiti Brunei Darussalam (Tabung UBD) can be identified by the letter [T] at the end of the quotation/tender reference number.

Example: UBD/Q/123/2023 – [T]

Please ensure that your company makes payment to the correct account:

For [G] references → Kerajaan Account

For [T] references → Tabung Universiti Account

Account numbers and detailed payment steps are available on the Universiti Brunei Darussalam website under the section "Mode of Payment."

Important Note: Please ensure that you provide the correct details when making the payment.

Please email proof of the above payment to helpdesk.epay@ubd.edu.bn , finance@ubd.edu.bn, eprocurement.support@ubd.edu.bn.

TITLE :		ONE YEAR SUBSCRIPTION ENTERPRISE BANDWIDTH MANAGEMENT APPLIANCE FOR ICTC, UNIVERSITI BRUNEI DARUSSALAM
No.	Quantity	SPECIFICATIONS
		Product Description
1	1 unit	1Y Gold Sup - SSG400/AC with 8x1G Copper Part # W1-SSG-HW-400-AC Coverage period: 28-Feb-2026 to 27-Feb-2027
2	1 unit	1Y Gold Sup - Additional Power supply and SSD for AC Server Part # W1-SSG-HW-400-AC-REDUNDANCY Coverage period: 28-Feb-2026 to 27-Feb-2027
3	1 unit	Gold Support for SSG400-FC-2G Part # W1-SSG400-FC-2G Coverage period: 28-Feb-2026 to 27-Feb-2027
4	1 unit	1Y Gold Sup - 8 ports 1GE Copper Kit Bypass KIT for ACG-500 Part # W1-BYPS-EXT-8PCOP-A-NT-KIT Coverage period: 28-Feb-2026 to 27-Feb-2027
5	1 Lot	Scope of works for local maintenance and support services, one (1) year: 1. Vendor must ensure minimum downtime during the configuration. 2. To assign min. two (2) experienced local technical engineers who possess proven expertise in troubleshooting and resolving immediate issues related to SSG400 & ACG-500 devices. 3. 24x7x365 local support with a max. of 2 hours response time for all reported critical issues. 4. Perform half-yearly preventive maintenance services, including configuration fine tuning, health check, logs review, firmware & signatures update, OS patches, configuration backup, etc. 5. Responsible for hardware RMA & restore configuration upon the return of hardware RMA, including RMA return cost coverage. 7. Provide service report for sign-off upon resolution.
6		WARRANTY Warranty must be at least one year (12 months)