

Summary Specification	
BIL. SEBUTHARGA/QUOTATION REF.:	UBD/Q/160/2026 (ICTC) - [G]
TARIKH DIKLANKAN :	<u>01 Sept 2026 [Selasa]</u>
TARIKH TUTUP :	<u>15 Sept 2026 [Selasa]</u> JAM: 2 Petang
DOCUMENT FEE :	B\$ 10.00

Important Note:

The Official PDF quotation/tender form will be send via email once UBD Official receipt issued and send to vendors/supplier for confirmation of payment received.

Please take note that the document fee for each of the New and Extended quotations will be BND 10.00 each

Payment Information

Quotations/tenders are identified as follows:

[G] – Kerajaan (Government Account)

Please ensure payment is made to the correct account:

[G] → UNIVERSITI BRUNEI DARUSSALAM [KERAJAAN]

Payment details and account numbers are available under “Mode of Payment” on the UBD website

Note: Please ensure that you provide the correct details when making the payment.

Please email proof of the above payment to helpdesk.epay@ubd.edu.bn , finance@ubd.edu.bn, eprocurement.support@ubd.edu.bn.

TITLE :		"RENEWAL OF LOADBALANCER FOR ICTC, UNIVERSITI BRUNEI DARUSSALAM"
No.	Quantity	SPECIFICATIONS
1	1 lot	Software Subscription
1.1		Enterprise Subscription for one (1) year. Includes new features and software updates, unlimited 24x7 Customer Support, In advance hardware replacement, Edge Security Pack (ESP) - Authorization, Authentication & Single Sign On. Serial # TSCE42001385 Part # LM-HW-X15-EN Coverage Period: 30 Sep 2026 - 29 Sep 2027
2		Professional Services
2.1		Professional Services on one (1) year local maintenance and support, scope of works as follows: a. Troubleshoot & resolve related issued reported by authorized UBD ICTC personnel. b. Assist performing related operation tasks as and when necessary requested by UBD. c. Provide 24 x 7 x 2H curative maintenance & support services. d. Perform quarterly preventive maintenance services including health check, firmware & signature upgrade, fine tuning, config backup, including urgent CVE patch. e. Hardware RMA & restoration of config upon RMA. f. Minimum two (2) engineers involve and must possess past similar maintenance & support experience & track record, with CV and certificate as prove for submission.
		**Please clearly indicate whether each service is included / Not included OR Comply / Not Comply for ALL items.
		PRICE VALIDITY Price validity must be valid at least 6 months WARRANTY Warranty must be at least one year (12 months)